

Terms of Service

HW AI Solutions LLC | Effective September 6, 2026

These Terms of Service ("Terms") govern your access to and use of hwaisolutions.com (the "Website"), operated by HW AI Solutions LLC ("HW AI Solutions," "we," "us," or "our"). By accessing or using the Website, you agree to these Terms. If you do not agree, do not use the Website.

The Website is an informational and inquiry website. It does not currently process purchases. Any automation, consulting, implementation, maintenance, or other client service is subject to a separate written proposal, order form, statement of work, or services agreement. If a separate signed agreement conflicts with these Terms, that agreement controls for the contracted services.

1. Eligibility and Authority

You may use the Website only if you can form a legally binding agreement under applicable law. If you use the Website for a company or other organization, you represent that you have authority to act for that organization and bind it to these Terms.

2. Our Services

HW AI Solutions provides information about services that may include AI automation, chatbots, WhatsApp and messaging workflows, CRM integrations, lead management and follow-up systems, business process automation, implementation support, and consulting. Website descriptions are general and do not guarantee availability, compatibility, outcomes, implementation timelines, or pricing. A contact-form submission, meeting, discussion, estimate, or proposal does not create a client relationship unless the parties enter a written agreement.

3. No Online Purchases

The Website does not currently accept payments or complete purchases. Prices, demonstrations, examples, case studies, or descriptions on the Website are informational and may change. Payment terms, renewals, cancellations, refunds, service levels, data responsibilities, and project deliverables will be stated in the applicable client agreement.

4. Permitted Use

You may use the Website for lawful business and informational purposes. You must not:

- Break any applicable law or infringe another person's rights.
- Attempt to gain unauthorized access to the Website, accounts, systems, or networks.
- Introduce malware, overload the Website, probe for vulnerabilities, or interfere with its operation.
- Scrape, copy, reproduce, republish, or commercially exploit Website content except as permitted by law or our written consent.
- Submit false, deceptive, unlawful, infringing, or harmful material through a form or communication channel.
- Impersonate another person or misrepresent your affiliation or authority.

5. Intellectual Property

The Website and its content, including text, graphics, branding, designs, demonstrations, workflows, and software elements, are owned by or licensed to HW AI Solutions and are protected by applicable intellectual property laws. We grant you a limited, revocable, non-exclusive, non-transferable license to access and use the Website for its intended purpose. No other rights are granted.

If you send feedback or suggestions, you grant us a worldwide, perpetual, irrevocable, royalty-free right to use them without restriction or compensation, provided we do not publicly identify you as the source without permission.

6. Information You Submit

You remain responsible for information you submit. You represent that you have the necessary rights and permissions to provide it and that it does not violate law or third-party rights. You grant us a limited right to use submitted information to respond to you, evaluate your inquiry, operate the Website, protect our rights, and provide any service you later contract for. Personal information is handled as described in our Privacy Policy.

7. Third-Party Services and Links

The Website may reference or link to third-party platforms, including CRM, messaging, cloud, payment, analytics, or AI providers. References do not imply endorsement. Third-party services are controlled by their providers and may be subject to separate terms, availability, fees, and privacy practices. We are not responsible for third-party websites or services.

8. No Professional Advice or Guaranteed Results

Website content is provided for general business information and does not constitute legal, tax, financial, cybersecurity, or regulatory advice. Automation and AI systems may produce incomplete, inaccurate, or unexpected results and may depend on third-party platforms, client-provided data, configuration, human review, and changing technical requirements. We do not guarantee leads, revenue, conversions, cost savings, uninterrupted operation, or any specific business result.

9. Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE WEBSITE AND ITS CONTENT ARE PROVIDED “AS IS” AND “AS AVAILABLE.” HW AI SOLUTIONS DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, AND UNINTERRUPTED OR ERROR-FREE OPERATION. Some jurisdictions do not allow certain disclaimers, so parts of this section may not apply to you.

10. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, HW AI SOLUTIONS AND ITS AFFILIATES, OFFICERS, PERSONNEL, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR LOST PROFITS, REVENUE, DATA, GOODWILL, OR BUSINESS OPPORTUNITIES ARISING FROM OR RELATED TO THE WEBSITE. OUR TOTAL LIABILITY FOR CLAIMS RELATING TO THE WEBSITE WILL NOT EXCEED USD \$100. These limits do not apply where liability cannot legally be limited or excluded.

11. Indemnification

To the extent permitted by law, you agree to defend, indemnify, and hold harmless HW AI Solutions and its affiliates, officers, personnel, and service providers from claims, damages, losses, liabilities, and reasonable costs arising from your unlawful use of the Website, your submitted content, or your violation of these Terms or another person's rights.

12. Suspension and Termination

We may restrict or terminate access to the Website if we reasonably believe you have violated these Terms, created risk or liability, or interfered with the Website. Provisions that by their nature should survive termination will survive, including intellectual property, disclaimers, liability limits, indemnification, and dispute provisions.

13. Governing Law and Disputes

These Terms are governed by the laws of the State of Wyoming, United States, without regard to conflict-of-law principles. Subject to any mandatory rights available under applicable consumer law, the state and federal courts with jurisdiction over Sheridan County, Wyoming will have exclusive jurisdiction over disputes arising from the Website, and each party consents to venue there. Before filing a claim, the parties will make a good-faith effort to resolve the dispute informally by written notice and at least 30 days of discussion.

14. Changes to the Website or These Terms

We may modify, suspend, or discontinue any part of the Website and may update these Terms from time to time. The revised Terms will be posted with a new effective date. Continued use after the effective date constitutes acceptance to the extent permitted by law.

15. General Terms

If any provision is found unenforceable, it will be limited or removed to the minimum extent necessary and the remaining provisions will remain in effect. Our failure to enforce a provision is not a waiver. You may not assign these Terms without our written consent; we may assign them in connection with a reorganization, merger, financing, or sale of business or assets. These Terms, together with the Privacy Policy and any other notices displayed on the Website, are the entire agreement regarding use of the Website.

16. Contact

Questions about these Terms may be sent to:

HW AI Solutions LLC
30 N Gould St Ste R, Sheridan, WY 82801, United States
Email: contact@hwaisolutions.com
Website: <https://hwaisolutions.com>

Legal review note: These Terms cover the public Website only. Client projects should use a separate services agreement covering scope, fees, ownership, confidentiality, data processing, third-party costs, warranties, support, and termination.