

Privacy Policy

HW AI Solutions LLC | Effective September 6, 2026

This Privacy Policy explains how HW AI Solutions LLC ("HW AI Solutions," "we," "us," or "our") collects, uses, discloses, and protects personal information when you visit hwaisolutions.com, submit a contact form, or otherwise communicate with us about our services.

This policy is designed for a general business website. It does not automatically govern personal information that we process on behalf of a client through a separately contracted automation or CRM system. That processing is governed by the applicable client agreement and, where used, a data processing agreement.

1. Information We Collect

We may collect the following categories of personal information:

- Information you provide: your name, email address, phone number, company information, and the contents of messages or inquiries you send through our contact form or other communication channels.
- Technical information: our hosting, security, and communications providers may automatically process IP address, browser or device type, operating system, referring page, access times, and similar server log information needed to deliver and secure the website.
- Cookies and similar technologies: the website may use cookies that are necessary for functionality and security. If we introduce non-essential analytics or advertising cookies, we will provide any notice or consent mechanism required by applicable law.

2. How We Use Information

We may use personal information to:

- Respond to inquiries, schedule calls, prepare proposals, and communicate about our services.
- Operate, maintain, troubleshoot, and secure the website.
- Understand interest in our services and improve our website and business operations.
- Prevent fraud, misuse, security incidents, and other unlawful activity.
- Comply with legal obligations and establish, exercise, or defend legal claims.

3. Legal Bases for Processing

Where applicable law requires a legal basis, we process personal information based on your consent, our legitimate interests in operating and protecting our business and responding to inquiries, steps requested by you before entering a contract, performance of a contract, or compliance with legal obligations. You may withdraw consent at any time, without affecting processing that occurred before withdrawal.

4. How We Disclose Information

We do not sell personal information. We may disclose personal information only as reasonably necessary to:

- Service providers that support website hosting, email, communications, security, analytics, customer relationship management, and professional advice, subject to appropriate contractual obligations.
- Government authorities, regulators, courts, or other parties when required by law or reasonably necessary to protect rights, safety, and security.
- A buyer, investor, successor, or adviser in connection with a merger, financing, reorganization, sale of assets, or similar business transaction.
- Other parties when you direct us to disclose the information or give valid consent.

5. International Data Transfers

We are based in the United States and may use service providers in the United States and other countries. As a result, personal information may be transferred to and processed in countries whose privacy laws differ from those in your location. Where required, we use appropriate safeguards for international transfers, such as contractual protections or another lawful transfer mechanism.

6. Data Retention

We retain personal information only for as long as reasonably necessary for the purposes described in this policy, including responding to inquiries, maintaining business records, complying with legal obligations, resolving disputes, and enforcing agreements. Retention periods vary according to the nature of the information and the reason it was collected. We delete or de-identify information when it is no longer needed, unless a longer period is required or permitted by law.

7. Your Privacy Rights

Depending on where you live, you may have rights to request access to, correction of, deletion of, restriction of, objection to, or portability of your personal information; to withdraw consent; and to complain to a competent data protection authority. Chilean residents may exercise the rights available under applicable Chilean data protection law. Residents of the European Economic Area, United Kingdom, California, and other jurisdictions may have additional rights under their local laws.

To submit a request, email us at contact@hwaisolutions.com or write to the address in Section 13. We may need to verify your identity. We will not unlawfully discriminate against you for exercising a privacy right. Authorized agents may submit requests where permitted by law, subject to verification of their authority.

8. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information. However, no internet transmission or storage system is completely secure, and we cannot guarantee absolute security.

9. Children's Privacy

Our website and services are intended for businesses and are not directed to children under 13. We do not knowingly collect personal information from children under 13 through the website. If you believe a child has provided personal information to us, contact us so that we can take appropriate action.

10. Third-Party Websites and Services

The website may link to third-party websites or services. Their privacy practices are governed by their own policies, and we are not responsible for their content or practices.

11. Do Not Track

Some browsers transmit "Do Not Track" signals. Because no uniform technical standard currently governs how websites should respond, our website may not respond to these signals. We will honor legally required browser-based preference signals if they become applicable to our processing.

12. Changes to This Policy

We may update this Privacy Policy from time to time. We will post the revised version on the website and update the effective date. Material changes may be communicated through an additional notice when required by law.

13. Contact Us

For questions or privacy requests, contact:

HW AI Solutions LLC
30 N Gould St Ste R, Sheridan, WY 82801, United States
Email: contact@hwaisolutions.com
Website: <https://hwaisolutions.com>

Legal review note: This document is a general website policy and is not a substitute for advice from qualified counsel. It should be reviewed whenever the website adds analytics, advertising pixels, accounts, payments, newsletters, or new categories of personal information.